

DIRECTOR OF ENVIRONMENT AND HOUSING: QUARTER 1 HIGHLIGHT REPORT

SECTION A: SAFER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	CPP / BCP Priority?	Summary comments drawing out performance issues for noting/discussion
Crime - Burglary	Partnership quarterly report card and burglary ward performance overview	City Priority Plan: Priority - Reduce crime levels and their impact across Leeds. Headline Indicator – Reduce the overall crime rate.	<p>In the 12 months to the end of June 2014 there were 4,236 recorded offences, down 17.1% (873 fewer offences) when compared to the previous year. In Q1 (Apr-Jun) there were 807 recorded offences, down 24.6% when compared with the same period last year.</p> <p>Leeds also maintained its position against other core cities, ranking better than four other authorities and closed the gap between the next city. With a rate of 13% (per 1,000 households), Leeds is consistently below the national average of 19%.</p> <p>Please refer to the Safer Leeds Accountability Tracker Report Card (Burglary) attached at Appendix 3a for further detail and examples of the work being done to deliver this excellent performance.</p>
Anti-Social Behaviour	Partnership quarterly report card and monthly service level data	City Priority Plan: Priority – Effectively tackle and reduce ASB in our communities. Headline Indicator – Improve public perception rates that ASB is being handled effectively.	<p>In the 12 months to the end of June 2014, there were 4,744 new enquiries allocated to LASBT, a 13.4% (+564) increase on the previous 12 month period. 1,191 new enquiries were received in the quarter (Apr-Jun); approximately 1.5% down on the same period for 2013/14 (1,209).</p> <p>There has been an increase in noise reports which is due to integration of the daytime service and out of hours (OOH) noise nuisance into LASBT. OOH noise nuisance received 3,708 calls in the last 12 months, an increase of 12.4% on the same period 2013/14 (3297).</p> <p>212 ASB Case surveys were completed and the overall satisfaction for service received was 88.5%, slightly lower than satisfaction for the same period 2013/14.</p> <p>Please refer to the Safer Leeds Accountability Tracker Report Card (ASB) attached at Appendix 3b for further detail and key examples of the work being done in this area.</p>

Domestic Violence	Partnership quarterly report card and some police data	BCP Objective 1 – Supporting communities and tackling poverty – Tackling domestic violence and abuse.	<p>There has been an overall drop in the prevalence of repeat victimisation. At June 2014, the twelve month rolling repeat victimisation rate was 33.8% (14,128 incidents and 4,780 repeat victims), down from 35.6% (13,270 recorded incidents and 4,735 repeats) in the twelve months up to June 2013.</p> <p>To support strategic priorities repeat suspect rates will be monitored. At June 2014, the twelve month rolling repeat suspect rate was 16.2% (2,287 repeat suspects).</p> <p>Please refer to the Safer Leeds Accountability Tracker Report Card (DV) attached at Appendix 3c for further detail and key examples of the work being done in this area.</p>
Drugs and Alcohol	Adult Successful Completions and Representations (Provider) Report – monthly.	BCP Objective 1 – Supporting communities and tackling poverty – Supporting healthy lifestyles and getting people active (Increase the number of successful alcohol and drug treatments)	As of Q1 2014-15 commissioned services have delivered 118 successful completions (end of June 2014). This is exceeding the target of 117 completions and is an improvement on what providers were delivering in 2012-13 (66 successful completions) and 2013-14 (114 successful completions).

SECTION B: STRONGER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	Summary comments drawing out performance issues for noting/discussion

Missed bins per 100,000	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Ensuring a safe, efficient and reliable waste collection service (Reduce the number of missed collections).	<p>There has been a drop in the number of missed bins for residual (black) and sort (green) across the last three lunar months (up to lunar 4 – June 2014) and a drop in the overall figures which show significant improvement from last year’s figures in Q1.</p> <table border="1" data-bbox="775 240 1525 496"> <thead> <tr> <th></th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> </tr> </thead> <tbody> <tr> <td>Residual Black</td> <td>76.83</td> <td>89.91</td> <td>87.58</td> <td>63.65</td> </tr> <tr> <td>SORT - Green</td> <td>76.12</td> <td>84.04</td> <td>79.6</td> <td>43.86</td> </tr> <tr> <td>Garden - Brown</td> <td>120.68</td> <td>144.82</td> <td>115.37</td> <td>131.79</td> </tr> <tr> <td>Overall</td> <td>85.89</td> <td>99.94</td> <td>91.34</td> <td>72.81</td> </tr> <tr> <td>13/14 Overall</td> <td>83.91</td> <td>137.55</td> <td>129.76</td> <td>138.76</td> </tr> </tbody> </table>		1	2	3	4	Residual Black	76.83	89.91	87.58	63.65	SORT - Green	76.12	84.04	79.6	43.86	Garden - Brown	120.68	144.82	115.37	131.79	Overall	85.89	99.94	91.34	72.81	13/14 Overall	83.91	137.55	129.76	138.76
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Recycling	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Increasing recycling and reducing the use of landfill.	<p>2013/14 Q4 Data:</p> <table border="1" data-bbox="775 603 1912 815"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> </tr> </thead> <tbody> <tr> <td>Monthly Target</td> <td>38.8%</td> <td>38.7%</td> <td>46.6%</td> </tr> <tr> <td>Monthly Achieved</td> <td>33.1%</td> <td>35.0%</td> <td>45.8%</td> </tr> <tr> <td>YTD Target</td> <td>47.1%</td> <td>46.4%</td> <td>46.4%</td> </tr> <tr> <td>YTD Achieved</td> <td>44.2%</td> <td>43.5%</td> <td>43.7%</td> </tr> </tbody> </table> <p>January and February are always lower recycling months as kerbside garden waste collections do not recommence until March – hence the big increase from approximately 33-35% to 46% in March. 2013/14 end of year achieved figure of 43.7% is the highest ever performance by the Council – 3.4% higher than in 2012/13.</p>		Jan	Feb	Mar	Monthly Target	38.8%	38.7%	46.6%	Monthly Achieved	33.1%	35.0%	45.8%	YTD Target	47.1%	46.4%	46.4%	YTD Achieved	44.2%	43.5%	43.7%										
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Tonnage to Landfill (domestic waste only)	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Increasing recycling and reducing the use of landfill.	2013/14 Q4 Data:			
				Jan	Feb	Mar
			Monthly Target	12,107t	11,272t	11,285t
			Monthly Achieved	13,497t	10,705t	10,269t
			YTD Target	119,763t	131,035t	142,420t
YTD	120,337t	131,042t	141,311t			
<p>Landfill tonnage targets have been achieved. Actual landfill has reduced by 22,000 tonnes from the previous year. Kerbside black bin waste has reduced by around 4,000 tonnes – this is mainly due to AWC implementation.</p>						

SECTION C: POTENTIAL EMERGING RISKS/ISSUES

Risk/Issue	Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	Summary comments
Risks associated with Implementation of Alternate Weekly Collection	(no report available – based on officer’s verbal update)	Phases 1 and 2 have been successfully implemented. Phase 3 commenced on the 28th July 2014. This covers just over 30,000 properties. Since go live we have deployed the waste advisors in to areas using intelligence from the crews, colleagues from housing and the supervisors at Waste Management. We are approaching the 6 week period where we will look at set locations where additional waste is still being presented on residual weeks, and we will use our resources to target these areas to look at the levels of recycling, green bin presentation, with the aim of reducing the waste that is going in to the residual bins and landfill.

NB. Exclusions from performance monitoring this quarter:

- Street Cleanliness: 2013/14 figures were provided at the last board meeting. The summer survey is currently in progress so it is anticipated that updated figures will be available to members at the next board meeting.
- Ash Tree Dieback: No further update on the information provided at the last meeting. As per the previous update, it was noted that leaf symptoms are best observed between August and September and further updates will be provided in due course.
- Grounds Maintenance: Parks and Countryside will be in a position to provide information on the number of enquiries received regarding grass cutting when we reach the natural end of mowing in late October. This will allow us to present a full ‘season’ view reflecting the seasonal nature of the issues and the effect of weather factors.